



LONDON BUSES
QUALITY OF SERVICE INDICATORS

Route Results for the London Boroughs

Wandsworth

SECOND QUARTER 2007/08

23rd June 2007 - 14th September 2007

QUALITY OF SERVICE INDICATORS FOR HIGH FREQUENCY (NON-TIMETABLED) ROUTES

Quarter 2 2007/08

(23rd June 2007 - 14th September 2007)

London Borough of Wandsworth

Waiting Times (Mins)

Probability of Waiting (%)

Route Number	Waiting Times (Mins)			Probability of Waiting (%)						
	Scheduled Waiting Time (SWT)	Excess Waiting Time (EWT)	(EWT) Q2 2006/07	Average Waiting Time (AWT)	AWT/SWT Ratio	< 10 Mins	10-20 Mins	20-30 Mins	> 30 Mins	Long Gaps
14	2.9	1.2	1.0	4.1	1.4	93.3	6.3	0.4	0.0	4.2
19	3.6	1.3	1.0	4.9	1.4	88.6	10.5	0.9	0.0	3.9
22	3.5	1.0	0.7	4.5	1.3	92.3	7.3	0.3	0.1	2.1
28	3.8	1.2	0.8	4.9	1.3	89.0	10.2	0.8	0.0	2.8
35	5.2	1.1	1.0	6.3	1.2	80.5	18.3	1.1	0.2	0.9
37	5.0	1.3	1.0	6.3	1.3	80.4	18.1	1.3	0.2	1.4
39	4.2	0.6	0.6	4.8	1.1	92.3	7.3	0.4	0.0	0.5
44	5.1	0.8	0.8	5.9	1.2	83.6	15.7	0.7	0.0	0.6
49	3.9	1.8	1.2	5.7	1.5	83.3	14.3	1.9	0.5	5.6
57	4.1	1.3	1.1	5.4	1.3	85.8	12.9	1.0	0.2	3.0
72	4.1	1.3	1.2	5.4	1.3	87.3	10.7	1.1	0.8	3.1
74	4.0	1.0	0.9	5.0	1.3	89.3	9.9	0.7	0.1	1.9
77	5.0	1.1	1.1	6.1	1.2	82.6	15.6	1.4	0.4	1.7
85	4.0	0.6	0.6	4.7	1.2	93.3	6.5	0.2	0.0	0.7
87	3.2	1.2	1.3	4.4	1.4	92.3	7.2	0.5	0.1	3.7
93	3.5	1.0	1.2	4.5	1.3	91.9	7.8	0.4	0.0	2.1
131	4.1	0.9	N/A	5.0	1.2	90.2	9.3	0.5	0.0	1.4
137	3.0	1.0	1.0	4.0	1.3	94.4	5.3	0.3	0.1	2.7
155	4.1	1.0	1.0	5.1	1.2	89.0	10.7	0.3	0.0	1.4
156	5.0	0.9	0.8	5.9	1.2	83.3	15.3	0.9	0.6	1.5
170	5.2	0.6	0.5	5.8	1.1	85.6	13.4	0.8	0.2	0.4
219	6.2	1.0	0.9	7.2	1.2	74.2	23.0	2.2	0.6	1.3
220	4.0	1.6	1.5	5.6	1.4	84.5	13.8	1.3	0.5	3.9
239	4.1	1.4	0.8	5.5	1.3	85.4	12.7	1.6	0.3	3.6
249	6.1	0.8	0.9	6.9	1.1	75.7	22.7	1.5	0.0	0.5
264	5.2	1.0	0.9	6.2	1.2	81.3	17.9	0.8	0.0	0.7
265	6.2	0.6	0.6	6.8	1.1	76.3	22.4	1.2	0.1	0.4

Waiting Times (Mins)

Probability of Waiting (%)

Route Number	Scheduled Waiting Time (SWT)	Excess Waiting Time (EWT)	(EWT) Q2 2006/07	Average Waiting Time (AWT)	AWT/SWT Ratio	Probability of Waiting (%)				
						< 10 Mins	10-20 Mins	20-30 Mins	> 30 Mins	Long Gaps
270	5.1	0.8	0.9	5.8	1.2	84.5	14.8	0.8	0.0	0.7
280	5.1	0.9	1.1	6.0	1.2	84.0	15.1	0.9	0.1	0.9
295	4.1	1.2	0.7	5.3	1.3	87.1	11.9	1.0	0.0	2.4
319	3.9	1.1	1.0	5.0	1.3	89.2	10.1	0.6	0.0	2.1
333	5.0	0.9	0.9	5.9	1.2	84.6	14.3	0.9	0.2	1.0
337	5.9	0.8	1.1	6.7	1.1	77.3	21.3	1.3	0.2	0.7
344	3.7	1.1	1.1	4.8	1.3	90.0	9.6	0.3	0.1	2.8
345	3.8	1.6	1.4	5.4	1.4	85.8	12.7	1.3	0.2	3.9
355	6.1	0.8	1.1	6.9	1.1	75.8	22.5	1.6	0.2	0.5
430	4.1	0.6	0.5	4.7	1.2	92.5	7.2	0.3	0.0	0.9
452	4.1	1.0	N/A	5.1	1.3	88.4	10.4	0.8	0.3	2.1
493	6.1	1.1	N/A	7.2	1.2	73.8	23.8	2.3	0.1	0.8
C3	3.9	1.2	0.7	5.1	1.3	88.7	9.4	1.5	0.3	3.4
All:	4.3	1.1	1.0	5.4	1.3	86.5	12.5	0.9	0.2	2.2

QUALITY OF SERVICE INDICATORS FOR LOW FREQUENCY (TIMETABLED) ROUTES

Quarter 2 2007/08

(23rd June 2007 - 14th September 2007)

London Borough of Wandsworth

Performance Indicators By Percent - % Chance of a bus

Route Number	On Time	(<i>On Time</i>) Q2 2006/07	Non Arrival / Not Linked	8 to 2 Mins Early	5 to 15 Mins Late
127	86.1	79.6	3.4	1.6	8.9
201	65.3	71.5	8.2	5.8	20.8
315	85.1	87.9	0.2	2.1	12.6
424	81.8	83.4	4.5	2.1	11.6
485	80.4	82.1	1.4	2.5	15.8
G1	76.1	78.2	2.4	10.2	11.3
K3	88.1	89.5	1.5	1.8	8.6
All:	80.1	81.1	3.5	3.8	12.7

QUALITY OF SERVICE INDICATORS FOR NIGHT BUS (TIMETABLED) ROUTES

Quarter 2 2007/08

(23rd June 2007 - 14th September 2007)

London Borough of Wandsworth

Performance Indicators By Percent - % Chance of a bus

Route Number	On Time	(On Time) Q2 2006/07	Non Arrival / Not Linked	8 to 2 Mins Early	5 to 15 Mins Late
N10	72.2	65.8	5.6	7.5	14.7
N14	83.4	85.5	4.8	0.7	11.1
N19	82.9	81.7	3.1	6.0	8.0
N22	79.5	86.1	3.6	1.4	15.5
N35	91.0	84.9	4.2	0.0	4.8
N44	87.3	81.9	2.9	1.4	8.4
N87	82.7	77.6	4.1	0.7	12.5
N133	87.5	88.6	6.6	0.0	5.9
N137	95.0	92.5	1.6	0.0	3.4
N155	90.3	85.9	2.2	1.3	6.3
All:	82.8	80.0	4.0	3.1	10.1