



Our Ref: OB/T293/Stage4/Gen/1209

Consultation and Engagement Centre
Surface Transport Communications
Transport for London

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18 December 2009

Dear Stakeholder

Route 10 (King's Cross – Hammersmith)
Route N10 (King's Cross – Hammersmith – Putney – Richmond)
Route 33 (Hammersmith – Barnes – Richmond – Fulwell)

I wrote to you in September 2009 seeking your views on our proposal to replace route N10 with new 24 hour services on routes 10 and 33. Having reviewed the responses we received and considered the issues raised, we have decided to go ahead with the changes.

Response to consultation:

Most people who responded to the consultation supported the scheme. However, some people expressed concerns about inconvenience for passengers who would need to change buses. Our response to this and the other most commonly raised issues is included as an appendix to this letter.

About the changes:

The new night services on routes 10 and 33 will begin on the evening of **Saturday 30 January 2010**. Route N10 will be withdrawn after operation on the early morning of the same date. There will not be any changes to the frequency or structure of the daytime service on routes 10 and 33.

We will publicise the changes by posting notices at bus stops along both routes, in the local press, on our website and by sending emails to users of the routes who have registered their Oyster cards.

Frequencies, operators and vehicle type

Buses will run every 30 minutes on all nights on routes 10 and 33. This frequency will begin from when the existing services finish at around 0000 - 0100.

From 30 January, route 10 will be operated by Transdev instead of First. New double deck buses will be used. Route 33 will continue to be operated by London Sovereign* using single deck buses.

* London Sovereign/Transdev completed the takeover of NSL Ltd in November 2009

Main effects of the scheme:

- Improved reliability for passengers between King's Cross and Hammersmith and Hammersmith and Richmond due to the shorter routes
- More night buses and new 24 hour links for parts of Castelnau, Barnes, Twickenham, Strawberry Hill, Teddington and Fulwell
- Parts of Strawberry Hill receive a night bus for first time, including St Mary's University College
- Simpler network for passengers, with night time services following the same routes as daytime services
- Passengers who use route N10 for destinations south of Hammersmith would need to change buses at Hyde Park Corner or Hammersmith
- Fewer night buses on Fulham Palace Road, Putney High Street and Upper Richmond Road.

Hammersmith Bridge weekend and half-term closures

Route 33 will be amongst several routes affected by the planned closure of Hammersmith Bridge for 8 weekends from 22 January to 15 March 2010 (including a 10 day closure for half-term between 12 February and 22 February).

During the bridge closures, route 33 will operate between Hammersmith Bridge (south) and Fulwell, meaning that passengers will not be able to interchange between the N10 and 33 at Hammersmith. Therefore, passengers travelling between central London and destinations south of Hammersmith may find it easier to use other night routes such as routes N22 or N74. Notices explaining services affected by the closure will be displayed at all bus stops along the routes of the 10 and 33. 24-hour service route 72 will continue to serve Hammersmith and will be diverted via Putney Bridge.

We will write to stakeholders shortly with full details of changes to bus services during the Hammersmith Bridge closure.

Please let us know if you would like any further information about any aspect of this consultation, including more feedback about observations you made at the previous stage of consultation. We are also happy to meet to discuss any of the issues raised.

This letter is part of the process which fulfils the requirement for TfL to consult under Section 183 of the Greater London Authority Act 1999.

Comments and suggestions regarding these proposals should be received by **Friday 29 January 2010**.

Yours sincerely

A handwritten signature in black ink that reads "PJBradley". The signature is written in a cursive style with a long, sweeping tail on the letter "y".

Peter Bradley
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Surface Transport
Transport for London